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Governor presents Delaware Award to Administrative Office of the Courts Manager of Support Services Robin Jenkins for her excellence and commitment to state service

In an online ceremony today, Gov. John Carney named Robin Jenkins, Manager of Support Services at the Administrative Office of the Courts, as one of five recipients of his Delaware Award for Excellence and Commitment in State Service for 2022.

Earlier this year, Robin, who has worked for the state for more than 35 years, was named both the Administrative Office of the Courts' employee of the year for 2022 and subsequently was also named the Judicial Branch Employee of the Year for 2022.

The Delaware Award for Excellence and Commitment in State Service is a statewide award established in 1990, given to five State of Delaware employees, or groups of employees, who exemplify the highest standards of excellence and commitment in state service.

In being named as Judicial Branch Employee of the Year, Robin was praised for her depth of knowledge about all of the Delaware courts and how that has made her a go-to resource for both the Administrative Office and the entire court system. Her nominator also described how Robin has always been willing to step in and lend a hand even when it is outside her usual duties and how she is known among her supervisors and colleagues alike as "an amazing team player."

In addition to her usual duties, for more than 15 years, Robin has worked with the trial courts and partners at the Department of Health and Social Services to run a summer youth program that put kids who were aging out of the foster care system, and others, to work in the courts for several weeks in the summer to provide them with valuable real-life work experience. Furthermore, she also supplemented the program to teach the interns important life skills like creating a budget, resume writing and office etiquette, while also connecting them with professional mentors. Many have gone on to return to the courts as full-time employees and one even went on to law school and returned to clerk for a Supreme Court Justice.

More recently, Robin restructured the Support Services positions under her supervision – including the Filing and Payments Center, court collections, the mail room and information desk – to provide her employees with better cross-training and depth of knowledge that both improved efficiency in court operations and allowed all to be reclassified at higher pay grades.

According to her nominator, Robin "is a great role model for her employees—knowledgeable, fair, and generous with her time. She offers unfailing support and ensures that her employees have the resources they need to grow and be successful."